



**Golden State
Water Company**

A Subsidiary of American States Water Company

IMPORTANT DROUGHT UPDATE



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Golden State Water Company
10852 S. Cherry St.
Los Alamitos, CA 90720

POSTAGE

[MAILING LABEL]



IMPORTANT DROUGHT UPDATE

Please be advised that the local conservation standard has been adjusted for Golden State Water Company customers served by the West Orange system.

Effective immediately, customers may now water outdoor landscapes up to three days per week with a voluntary conservation target of 9%, compared to 2013 usage.

The new conservation strategy is aligned with the State Water Board's shift to locally-developed conservation standards, which challenges water providers to implement conservation policies and supply investments to address the ongoing drought emergency. These standards could be revised pending the State Water Board's verification of self-certification data and developments related to local water supply conditions and conservation.

Our customers have done a tremendous job conserving during this drought, and we encourage the local community to continue using water responsibly and keep existing conservation momentum, as the state will likely consider new conservation regulations in 2017.

While some parts of the state received much-needed relief from dry conditions during the winter and spring months, California remains in a drought emergency and we must remain committed to conservation to ensure sufficient water supplies are available when needed.

Please visit gswater.com for additional drought information and to register for email updates about your water service. Follow us on Twitter @GoldenStateH2O, or call our 24-hour Customer Service Center at 800-999-4033 with any questions.

Local Conservation Target

9% voluntary reduction, compared to 2013

Outdoor Irrigation Days

Even Addresses (0,2,4,6,8): Wednesday, Friday & Sunday

Odd addresses (1,3,5,7,9): Tuesday, Thursday & Saturday

*Irrigation must occur before 8 am or after 7 pm,
and should not exceed 10 minutes per station.*

Prohibited Uses of Potable Water

- Hosing off sidewalks, driveways and other hardscapes.
- Washing a vehicle with a hose not fitted with a shut-off nozzle.
- Operating a fountain or decorative water feature, unless the water is part of a recirculating system.
- Watering outdoor landscapes in a manner that causes excess runoff, or within 48 hours following measurable precipitation.
- Irrigation with potable water of ornamental turf on public street medians.

Si necesita información en Español, tenemos representantes de servicio al cliente disponibles para ayudarle cuando lo solicite, por favor llame al número 1-800-999-4033.